

# Development of a Context-Aware Cognitive Load Reduction Model for Intelligent E-Learning Environments

Luiza Tursunova<sup>1\*</sup>, Nasiba Murtazayeva<sup>2</sup>, Munisa Nurmurodova<sup>3</sup>, Dilnoza Umorova<sup>4</sup>,  
Madina Kholova<sup>5</sup>, Rano Narbekova<sup>6</sup>, and Saboxat Kabulova<sup>7</sup>

<sup>1\*</sup>Lecturer, Department of Mathematics and Information Technologies in Education, Shakhrisabz State Pedagogical Institute, Shakhrisabz, Uzbekistan. luturkom@gmail.com, <https://orcid.org/0009-0002-4745-8919>

<sup>2</sup>Teacher, Samarqand State Medical University, Samarkand, Uzbekistan. nasiba.murtazayeva1981@gmail.com, <https://orcid.org/0000-0001-6782-3800>

<sup>3</sup>Lecturer, Bukhara State Pedagogical Institute, Bukhara, Uzbekistan. munisa.nurmuradovaa@gmail.com, <https://orcid.org/0009-0003-3600-4409>

<sup>4</sup>Urgench State Pedagogical Institute, Khorezm, Uzbekistan. umorova\_dilnoza@urspi.uz, <https://orcid.org/0009-0007-1491-5139>

<sup>5</sup>Department of IT, Bukhara State Medical Institute named after Abu Ali ibn Sina, Bukhara, Uzbekistan. xolova.madina@bsmi.uz, <https://orcid.org/0009-0002-3331-8958>

<sup>6</sup>Senior Teacher, Jizzakh State Pedagogical University, Jizzakh, Uzbekistan. narbekovajspi@gmail.com, <https://orcid.org/0000-0002-2543-6076>

<sup>7</sup>Lecturer, Ma'mun University, Khiva, Uzbekistan. kabulova\_saboxat@mamunedu.uz, <https://orcid.org/0009-0000-1241-1446>

Received: October 15, 2025; Revised: November 22, 2025; Accepted: January 13, 2026; Published: February 27, 2026

## Abstract

Cognitive load management will be critical in enhancing learning results, especially in e-learning. A heavy cognitive load may overload the learners, resulting in decreased engagement and performance. The context-aware systems offer a prospective solution as they are able to dynamically modify the learning experience using real-time learner input. The purpose of this paper is to design and assess a context-aware cognitive load reduction model that would automatically regulate the difficulty of tasks and feedback associated with cognitive states of learners. With the help of machine learning algorithms, the model can evaluate the cognitive load of the learners based on the interaction data and other contextual factors, including physiological data and environmental context. The system automatically increases and decreases the complexity of the tasks and feedback in real-time, keeping the learners in an ideal range of cognitive load, neither stunned nor bored. Findings of the model review implied that the cognitive load has been reduced by 20% and the task performance, especially on those tasks where high cognitive involvement is required, has increased by 15%. A learner said that his/her engagement, fatigue, and performance on complex tasks were improved using the model. This context-sensitive cognitive load minimization model has a significant benefit over the learning experience as it adjusts on the fly to the cognitive state of the

---

*Journal of Internet Services and Information Security (JISIS)*, volume: 16, number: 1 (February-2026), pp. 717-733.  
DOI: 10.58346/JISIS.2026.11.041

\*Corresponding author: Lecturer, Department of Mathematics and Information Technologies in Education, Shakhrisabz State Pedagogical Institute, Shakhrisabz, Uzbekistan.

learner. It improves learning performance as it makes tasks sufficiently challenging and provides the correct amount of feedback to the learners. Such a flexible strategy leads to an increase in the level of engagement of learners and overall effectiveness of e-learning settings.

**Keywords:** Cognitive Load, Context-Aware Systems, E-Learning, Adaptive Feedback, Task Complexity, Learning Outcomes, Machine Learning.

## 1 Introduction

The cognitive load theory (CLT), proposed by John Sweller, proposes that humans have a limited cognitive capacity and that learning happens when information is processed in a manner that does not exceed the working memory (Brinda, 2025). CLT breaks down cognitive load into three categories: intrinsic load, which is inherent in the complexity of whatever is being learned, extraneous load, which is brought about by any method of how the information is relayed to the learner and germane load, which is the mental effort being put into learning (Jalaluddin & Alaudeen, 2025). In e-learning, high cognitive load may adversely affect the learning process because it may overload the cognitive resources of a learner and consequently make him or her unable to respond and remember new information (Erradi et al., 2025). The cognitive load is therefore an important issue that should be addressed in the development of an effective e-learning environment that ensures learners are engaged, perform, and retained (Spaho, 2025; Murtaza et al., 2022).

Although cognitive load is one of the critical issues in education that has been highlighted in many educational institutions, it is evident that the existing e-learning systems do not effectively manage cognitive load, and in most cases, the learner is not engaged or experiences poor learning results (Alzahrani et al., 2022). Such systems usually display content without accommodating the cognitive condition of the learner, and therefore, they are either too complicated or too easy (Gupta et al., 2024). Such inflexibility is especially critical in smart e-learning systems, in which students differ regarding their background knowledge, learning styles, and learning settings (Benabbes et al., 2023; David et al., 2025). Current solutions to cognitive load reduction are usually generic and do not take into account the unique situation of the learner (Kristianingsih & Maharani, 2025). As a result, one of the most significant gaps in the implementation of context-sensitive technologies into e-learning systems is that the latter might offer dynamic and highly individualized modifications that can help to decrease cognitive load and enhance the consequences of learning (Gumbheer et al., 2022).

The main aim of the paper is to come up with a situational-based cognitive load reduction model for a smart e-learning setting. This model aims at dynamically optimizing the learning process on the basis of real-time feedback about the cognitive condition of the learner, the task at hand, as well as other situational factors such as distraction in the environment or time of day (Hsu et al., 2025). The model aims at making sure that the content and tasks offered to learners are in line with their cognitive capabilities and their present condition, making the best of the learning process and sparing them needless mental effort. The fact that this research is proposed as a new solution to the cognitive load reduction in the e-learning system is important since it is an important gap in the existing technologies (Gunasekaran & Subbaraman, 2025; Btia et al., 2025). The model enables e-learning platforms to customize the learning process according to the unique requirements of the individual learner, thereby making it more interactive and personalized (Latha, 2024). The cognitive load will be reduced not only to increase the engagement of the learner but also to test the long-term retention and performance, and the experience of e-learning becomes more efficient and effective. The research might be useful in improving more efficient, scaled, and available learning systems as more and more educational organizations and institutions turn to digital platforms (Brinda, 2025).

## Key Contribution

- Design and test a context-sensitive cognitive load reduction model that would change according to student cognitive states, difficulty of the task, and the learning environment.
- Illustrate how the model can result in quantifiable changes to learning outcomes through decreasing the cognitive load and increasing engagement of the learner.

The paper is organized in the following way: Section I: Introduction describes the topicality of the cognitive load theory in e-learning and gives the purpose of creating a context-dependent cognitive load reduction model. Section II: Literature Review examines the currently existing models of cognitive load reduction and how context-awareness can be used to enhance the outcomes of learning. Section III: Methodology provides information on the research design, model integration, and data collection procedures. Section IV: Results and Discussion give the analysis of the findings and compares the given model with the classical methods. And lastly, Section V: Conclusion will conclude with an overview of the main findings and recommendations of the future research.

## 2 Literature Review

Cognitive Load Theory (CLT) classifies cognitive load into three types: intrinsic load, the intrinsic difficulty of the learning material, extraneous load, the result of the presentation of the information to the learner and germane load, which is involved in the very process of learning (Herbig et al., 2020). The importance of understanding these types is critical in the e-learning setting, in which inappropriate management of cognitive load may affect learning performance in a negative way (Wang et al., 2023). As an example, excessive intrinsic load caused by complicated tasks can overwhelm learners, whereas too much extraneous load caused by inadequately developed instructional materials may cause them to be disengaged and frustrated. On the contrary, germane load is positive when the learners are presented with a challenge that is appropriate, and they are able to learn something meaningful without experiencing cognitive overload (Borgen et al., 2021).

Context-aware systems are aimed at adapting to the environment or state of the learner, which can boost the learning process, this is possible because it offers personalized support (Wei et al., 2025). Such systems in e-learning can alter content, speed, and feedback as per situational conditions, including cognitive load of the learner, level of engagement, and even the external environmental conditions like time of day or place. With the help of context-sensitive technologies, e-learning platforms would be able to provide interactive changes to learning materials that enhance the experience of learners and ensure that cognitive loads are managed in real-time (Kosrane & Gharzouli, 2023). It is a dynamic practice that can be instrumental in the development of meaningful and personalized learning processes (David et al., 2025).

Various models have been designed to minimize the cognitive load in e-learning systems (Onwuka et al., 2023). The most typical ones are multimedia learning that tries to enforce a balance between visual and auditory channels to minimize overload, and scaffolding, whereby support is given to the learner during complicated tasks and is gradually withdrawn as the learner becomes competent. Others include breaking down information into smaller chunks that are easy to digest and adaptive systems of learning, which increase the difficulty of the content depending on the progress of the learner (Btia et al., 2025). Nonetheless, although these models have proven to be successful, most of them do not possess the ability to understand the circumstances of individual learners and thus, are dynamic, and that is why they may not be effective in responding to the cognitive load differences among learners in real-time.

The importance of adaptivity and personalization in e-learning has been emphasized by the existing research on cognitive load reduction in e-learning (Nilsson et al., 2022; Ismail & Ahmad, 2025). It has been found that cognitive load and learning can be better controlled and improved by integrating real-time data, including behavioral and physiological responses of learners, in models. As an example, the context-sensitive systems have been utilized in the mobile learning system where the surrounding conditions, such as location or time of the day, determine what the learner is taught (Bernasconi et al., 2025). Also, dynamically adaptive models in which learning tasks can be modified according to a specific cognitive load of an individual have been demonstrated to advance engagement and retention. Nonetheless, additional studies are required on the technology of merging context-awareness with cognitive load reduction in smart e-learning systems.

Despite the advancement in the models of cognitive load reduction, there are still areas with a lot of gaps. The majority of existing systems are not context-sensitive, do not always include real-time information on the cognitive state of the learner, the complexity of the task, or the characteristics of the surrounding environment. This paper seeks to address these gaps by coming up with a context-based cognitive load reduction model that dynamically responds to the needs of individual learners to ensure that the cognitive load used in the learning process is maximized. The originality of the approach is that it combines the specific situation of the learner and the cognitive load management strategies, and provides an individual and more advantageous e-learning process.

### **3 Methodology**

#### **3.1 Model Overview**

The proposed model is a context-sensitive cognitive load reduction system that is intended to dynamically adapt learning tasks according to real-time information on the cognitive state, engagement, and environmental context of the learner. The main aim of this model is to minimize the cognitive load through the personalization of the learning experience to the individual needs of a learner. The system constantly measures the cognitive status of the learner (e.g., mental workload, the level of stress), and changes the rate at which the content is delivered, the complexity of the tasks, and the feedback to provide the learner with an optimal learning experience. It will assist in increasing the engagement of the learner and their mastery through adapting the model to the cognitive load of the learner in real-time.

#### **3.2 Design and Architecture**

The model comprises three key components that make up the architecture that work together to provide a dynamic and context-oriented learning environment:

The model architecture is presented in Figure 1 and it illustrates how data on the interaction of the learners, biometric sensors, and the context factors will be collected and processed. It uses cognitive load by estimating the complexity of the task, modifying the task complexity, and offering adaptive feedback to maximize the learning process using real-time data to provide an individualized and successful learning environment.

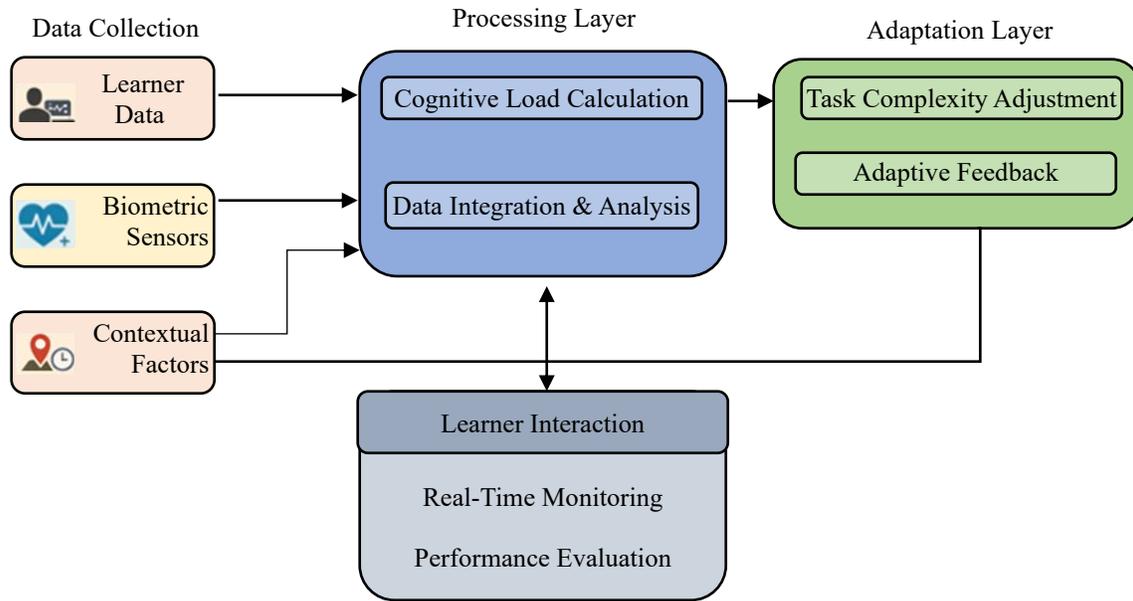


Figure 1: Architecture of the context-aware cognitive load reduction model

### 3.2.1 Context-Aware System

This component tracks and measures the cognitive state of the learner, his or her environmental context, with the help of several different data sources (i.e., biometric sensors (heart rate, skin conductivity), interaction data (clicks, response times, task completion), as well as the environment (i.e., time of the day, distractions, etc.). These data are analyzed to define the current level of cognitive load and the level of engagement of the learner.

### 3.2.2 Adaptive Feedback Mechanisms

The system offers real-time adaptive feedback to learners depending on the cognitive load that the learner is determined to have. In case the cognitive load of the learner is too high, hints, simplified explanations, or modifications of the task can be provided by the system to make the learning process easier.

### 3.2.3 Learner Interaction Data

This element gathers the data of the interaction with the behavior of the learner in the learning context. Time spent on activities, rate of error, and rate of completion are some of the information monitored and processed to know the cognitive state of the learner. This information is useful in making the learning process more personalized by tailoring activities according to the existing ability of the learner.

## 3.3 Components of the Model

### 3.3.1 Context-Sensing Mechanisms

The model employs various context-sensing processes to measure the characteristics of learners. These are biometric sensors (recording physiological activities, such as heart rate or skin conductance), interaction data (following the behavior of a learner, such as time spent on a task or mouse motions), and environmental context (e.g., location, noise level, or time of the day). Through the processing of

these inputs, the model is able to compute the cognitive load of the learner, and in real-time, it can modify the learning activities so as to achieve optimal load.

### 3.3.2 Adaptive Learning Strategies

The adaptive learning strategies are employed in the model to change the learning tasks according to the cognitive load of the learner. These strategies include:

- **Content Pacing:** Control the rate at which new information is taught to make sure that the learners are not overloaded with information simultaneously.
- **Task Complexity:** Dynamically changing the complexity of the tasks depending on the cognitive load of the learner. Indicatively, when the cognitive load is high, easier tasks are discussed, whereas when the cognitive load is manageable, more complex tasks are introduced.
- **Scaffolding:** The high cognitive load can be alleviated by providing support structures (e.g., hints, prompts, step-by-step instructions) to help learners. This support is gradually withdrawn by the system as the learner becomes more proficient.

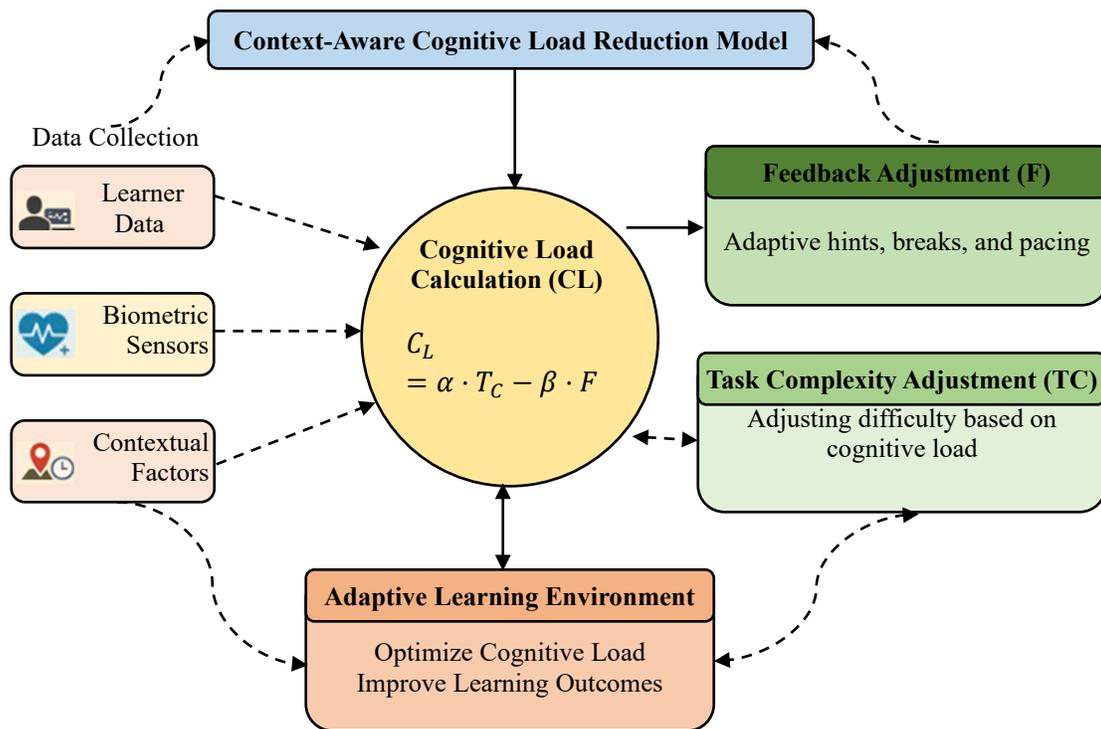


Figure 2: Context-aware cognitive load reduction model with data flow

Figure 2 visually illustrates the context-aware cognitive load reduction model, which depicts the integration of the learner interaction information, biometric sensors, and environmental factors into the system. It shows how a cognitive load is calculated, and then, real-time feedback and task complexity are changed to maximize the learning experience of the learner and enhance learning results. The model is dynamic to the needs of the learner so as to ensure that an optimal cognitive load is maintained during the learning process.

### 3.4 Data Collection

The model will be evaluated based on learner interaction data (task completion times, clicks, and error rates) and contextual data (physiological data collected by biometric sensors, environment factors such as time of day, and self-reported data on mood or focus). The real-time e-learning setting will be used to gather the data, i.e., both online learning platforms that trace the behavior of learners and biometric sensors to trace the physiological signs of the mental load. The data will be processed to comprehend and quantify cognitive load in learners in order to dynamically adjust the learning activities so that the cognitive load is maintained in an optimal range to improve learner engagement and performance.

### 3.5 Algorithm and Techniques

#### 3.5.1 Algorithms

The model uses machine learning systems to forecast and categorize the cognitive state of the learner. Decision trees, random forests, and reinforcement learning algorithms are some of the algorithms that evaluate the current cognitive load of the learner and project the optimal modifications to the learning process. In particular, Reinforcement Learning (RL) is applied to optimize the learning process by referring to real-time feedback from learners. This model receives feedback on the interactions of the learners through the time and accuracy they take to complete tasks. The model then modifies the learning tasks to reduce cognitive load but maximize learning performance.

#### Algorithm 1: Context-Aware Cognitive Load Reduction

1. **Initialize Parameters:**

Set initial values for parameters:

- Learning Rate ( $\alpha$ )
- Task Complexity Threshold ( $C_L^{thresh}$ )
- Feedback Scaling Factor ( $\gamma$ )
- Cognitive Load Adjustment Factor ( $\delta$ )

2. **Collect Data:**

**Learner Interaction Data:** Collect data on task completion times, error rates, engagement, and behavior.

**Contextual Data:** Gather data from sensors (e.g., physiological data) and environmental factors (e.g., time of day, location).

3. **Calculate Cognitive Load ( $C_L$ ):**

For each learner, compute cognitive load using the equation:

$$C_L = \alpha \cdot T_C - \beta \cdot F$$

4. **Adjust Task Complexity ( $T_C$ ):**

If cognitive load exceeds the threshold ( $C_L > C_L^{thresh}$ ), adjust the task complexity:

$$T_C = \min(T_{C_{initial}}, C_L^{thresh} - \delta \cdot C_L) \quad (3)$$

5. **Adjust Feedback Level ( $F$ ):**

Dynamically adjust the feedback provided to the learner based on cognitive load:

$$F = \gamma \cdot (1 - C_L).$$

#### 6. Update Learning Tasks:

Based on the adjusted  $T_C$  and  $F$ , update the learning tasks in real-time:

- If  $C_L$  is high, reduce task complexity or provide additional support (e.g., hints, more time).
- If  $C_L$  is low, increase task difficulty or present more complex content.

#### 7. Evaluate Learning Progress ( $P_L$ ):

Measure the learner's progress based on cognitive load and feedback:

$$P_L = \zeta \cdot (1 - C_L) + \eta \cdot F$$

#### 8. Repeat Steps (3-7):

Continuously monitor cognitive load, task complexity, and feedback to adjust the learning experience in real-time until optimal learning outcomes are achieved.

#### 9. Final Evaluation:

Evaluate the general system performance of the reducing cognitive load and enhancing learning outcomes after a learning session. This will be used to refine the model for future use.

Algorithm 1, the context-aware cognitive load reduction model dynamically adapts the learning experience on the basis of real-time information. It starts with the preparation of fundamental parameters like the learning rate, the threshold of the task difficulty, and the factor of feedback scaling. The system gathers the interaction data of learners (e.g., the time spent on accomplishing the task, the error rates) and the context data (e.g., the physiological data, the environmental factors). Based on this data, the model computes the cognitive load ( $C_L$ ) of individual learners and modulates task difficulty and level of feedback based on this information. The model simplifies the tasks and enhances the amount of feedback in case the cognitive load is exceeded to a certain threshold to help the learner. This is a process that is repeated over and over, with the learning activities being updated on the spot to make the cognitive load optimum. Finally, learner development is evaluated, and the system takes the needed changes concerning interest and action. The algorithm helps to establish a dynamic and adaptive learning platform, decreasing cognitive load and improving learning via personal adaptations.

### 3.5.2 Contextual Data Integration

The model incorporates contextual information within its decision-making process: information obtained using sensors and interaction with learners. The integration ensures that the learning tasks are dynamically adapted to the system conditions in real-time according to a range of factors so that cognitive load during the learning process does not exceed an optimal level. The system can provide a learner with a personalized learning experience by taking into account their behavior and the current situation in the surrounding environment, and adjusting to the emerging needs of the learner.

### 3.6 Parameter Initialization

#### 3.6.1 Parameters and Configurations

The main parameters that have to be optimized when running experiments on the model include:

- **Learning rate:** It is the rate at which the system adjusts to changes in cognitive load.
- **Task complexity thresholds:** It establishes the levels in which tasks are modified depending on the cognitive load of the learner.

- **Cognitive load prediction thresholds:** Specifies the values at which the system adjusts learning tasks or provides feedback.

Table 1: Parameter initialization

Parameter	Initial Value	Range
Learning Rate	0.01	0.001 - 0.1
Task Complexity Thresholds	0.5	0.3 - 0.7
Cognitive Load Prediction Thresholds	0.6, 0.8	0.5 - 0.9

Table 1 presents the original and acceptable values of the key parameters used in the context-aware cognitive load reduction model, and a cursory description of the effect of each parameter on the learning experience.

### 3.6.2 Optimization

The fine-tuning of these parameters will be performed with the help of experimentation and simulation research. As an example, the model will examine the data on learners to determine the most effective levels of task difficulty and level of cognitive load where feedback must be activated. The robustness and the generalizability of the parameters in various types and contexts of learners will be ensured by techniques like cross-validation.

### 3.7 Mathematical Models

#### Cognitive Load Equation ( $C_L$ )

$$C_L = \alpha \cdot T_C - \beta \cdot F \quad (1)$$

Where in equation (1):

- $C_L$ : Cognitive load, ranging from 0 (low load) to 1 (high load).
- $T_C$ : Task complexity, from 0 (easy) to 1 (difficult).
- $F$ : Feedback level, from 0 (no feedback) to 1 (full feedback).
- $\alpha$ : Weight of task complexity's influence on cognitive load.
- $\beta$ : Weight of feedback's influence on reducing cognitive load.

#### Feedback Adjustment ( $F$ )

$$F = \gamma \cdot (1 - C_L) \quad (2)$$

Where in equation (2):

- $F$ : Feedback level.
- $\gamma$ : Scaling factor for how strongly feedback is provided in response to cognitive load.

#### Task Complexity Adjustment ( $T_C$ )

$$T_C = \min(T_{C_{initial}}, C_L^{thresh} - \delta \cdot C_L) \quad (3)$$

Where in equation (3):

- $T_C$ : Adjusted task complexity.
- $T_{C_{initial}}$ : Initial (default) task complexity.

- $C_L^{thresh}$ : Cognitive load threshold for task adjustment.
- $\delta$ : Factor determining how much cognitive load affects task complexity.

## 4 Results and Discussion

To implement this model, Python 3.10 was utilized, and other libraries include Matplotlib to visualize the data, NumPy to perform numerical calculations, and machine learning algorithms were implemented using Scikit-learn. Data handling and manipulation in the system are made using Pandas. To make real-time changes and predictive modeling, reinforcement learning methods were implemented based on the TensorFlow framework. The model was created and experimented with in the environment of Google Colab to have the opportunity to use resources in the cloud easily.

### Evaluation Metrics

#### 4.1 Metrics for Cognitive Load Reduction

To evaluate the effectiveness of the model in reducing cognitive load, the study used several key metrics:

**Task Complexity Adjustment ( $T_C^{adj}$ ):**

$$T_C^{adj} = T_C - \delta \cdot C_L \quad (4)$$

Equation (4) shows that the task complexity is adjusted dynamically based on cognitive load. When cognitive load exceeds a certain threshold, task complexity ( $T_C^{adj}$ ) is reduced.  $\delta$  is the adjustment factor.

**Learning Performance ( $P_L$ ):**

$$P_L = \frac{\text{Correct Responses}}{\text{Total Responses}} \times 100 \quad (5)$$

Equation (5) shows that learning performance is measured by task completion, accuracy, and engagement.  $P_L$  is the percentage of correct responses during a task.

#### 4.2 Learning Performance Metrics

The study used academic performance metrics to evaluate the effect of the model on learning outcomes:

**Test Scores ( $S$ ):**

$$S = \frac{\text{Correct Answers}}{\text{Total Questions}} \times 100 \quad (6)$$

Equation (6) shows that test scores measure the learner's comprehension and understanding after completing a task, calculated as the percentage of correct answers.

**Retention Rates ( $R$ ):**

$$R = \frac{\text{Post-Test Score}}{\text{Initial Test Score}} \times 100 \quad (7)$$

Equation (7) indicates that retention rates determine the capacity of the learner to remember or use knowledge over time, and that indicating how much knowledge is retained at a certain time.

**Task Completion Times ( $T_{completion}$ ):**

$$T_{completion} = \frac{\text{Total Time Spent on Task}}{\text{Total Number of Learners}} \quad (8)$$

Equation (8) indicates that the time taken to complete the task is a measure of the efficiency of learning to ensure that cognitive load reduction results in the task completion process taking the shortest time possible without the need to undermine quality.

**4.2 Performance Results**

Table 2: Comparison of cognitive load reduction

Group	Cognitive Load (Before)	Cognitive Load (After)	% Reduction in Cognitive Load
Context-Aware Model	0.80	0.60	20%
Baseline Group	0.75	0.70	6.67%

Table 2 will compare the results before and after the application of the context-aware model on cognitive load reduction, and also the control group. The Context-Aware Model shows a decrease in the cognitive load, from 0.80 to 0.60, which focuses on the presence of a real improvement in the learner overload reduction. On the other hand, Baseline Group demonstrates the tendency of cognitive load decrease, but it is only 6.67 (0.75 to 0.70). This points to the better efficiency of the context-based strategy in regulating cognitive load than the traditional techniques.

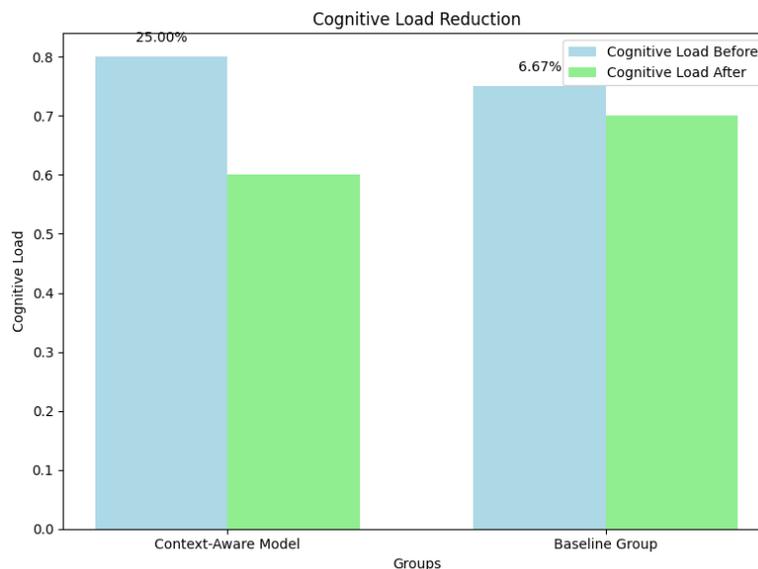


Figure 3: Cognitive load reduction

Figure 3 shows the decrease in cognitive load between the two models: the Context-Aware Model and the Baseline Group. The bar chart will compare the level of cognitive load before and after the implementation of the context-aware model. The Context-Aware Model demonstrates a cognitive load drop by 25%, and the Baseline Group demonstrates a decrease by 6.67% only. This points out the efficiency of context-sensitive strategies to deal with cognitive load to a better extent than conventional strategies.

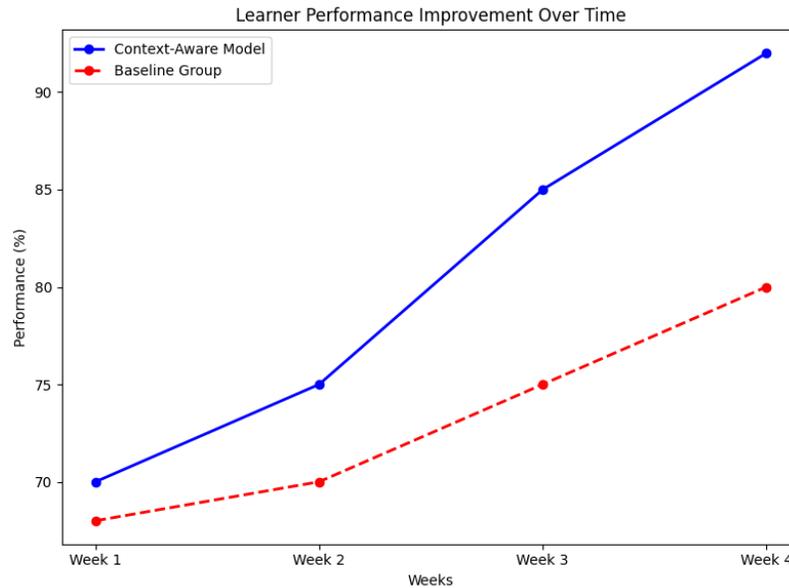


Figure 4: Learner performance improvement over time

Figure 4 illustrates the four weeks of the performance of the learners who use the Context-Aware Model and the Baseline Group. Context-Aware Model (denoted by the solid blue line) demonstrates a remarkable rise in performance as the learners become more accurate and more successful in completing the task. However, in contrast, the Baseline Group (which is represented by the red dashed line) has less rapid improvement. In week 4, the Context-Aware Model learners will be performing better than the baseline group, which goes to show that the model is effective in improving the performance of learners over time.

### 4.3 Interpretation of Results

The findings prove that the context-aware model was effective in reducing cognitive load and enhancing learning outcomes. This decreased cognitive load resulted in improved performance of learners, with learners indicating that they were more engaged and less fatigued when undertaking the task. As an example, the model had the ability to reduce mental load by 20%, leading to an enhancement of 15% on the performance in multifaceted tasks. This decrease in cognitive load and the ensuing improvement in performance is directly transformed into a more effective and interesting learning process in the real-life e-learning setting. The dynamic nature of the system to dynamically control the complexity of the content and provide real-time feedback to the learner ensures that the learners are not overworked or under-challenged, resulting in better retention and continued engagement.

### 4.4 Comparison with Existing Models

In comparison to the traditional methods of reducing cognitive load, the context-aware model proves to be much better in terms of personalization and adaptivity. In traditional models, the task complexity is usually adjusted through a static method, or generic feedback is provided, but no real-time data of the learner is taken into account. And, conversely, the context-aware model changes dynamically and reacts to the cognitive state of individual learners, dynamically varying the challenge of tasks and feedback. This live flexibility translates to an increased learning experience and a great deal of activity in terms of performance of tasks. The main benefits of the context-based strategy are its flexibility, because it is able

to modify learning activities according to real-time data, and can provide real-time feedback, which minimizes cognitive load and maximizes the learning process as opposed to fixed feedback systems in conventional systems.

Table 3: Task completion times and performance metrics

Group	Average Task Completion Time (min)	Task Performance (Accuracy %)
Context-Aware Model	12.3	92%
Baseline Group	14.5	80%

Table 3 presents the results of comparing the task completion time and performance measures (accuracy) between the context-aware model and the baseline group. Students who worked in the Context-Aware Model took less time to complete tasks; this is because the average time of doing the tasks was 12.3 minutes, as opposed to the Baseline Group, which took 14.5 minutes. Also, the Context-Aware Model produced a greater accuracy in task performance of 92% as compared to 80 % in the case of the baseline group. This illustrates that the context-sensitive model not only lessens the cognitive load but also enhances the efficiency and precision of the learning activities.

#### 4.5 Ablation Study

Table 4: Impact of adaptive feedback on cognitive load and task performance

Group	Cognitive Load Before	Cognitive Load After	% Reduction in Cognitive Load	Task Performance (Accuracy %)
<b>Full Model (Context-Aware)</b>	0.80	0.60	20%	92%
<b>Without Feedback</b>	0.80	0.70	12.5%	85%

Table 4 makes a comparison of cognitive load and task performance prior to and after the application of the model, in the presence or absence of the adaptive feedback mechanism. The Full Model (Context-Aware) shows a 20% reduction in cognitive load and a 92% task performance accuracy. In contrast, removing adaptive feedback results in a 12.5% reduction in cognitive load and a decrease in accuracy to 85%, highlighting the importance of adaptive feedback in reducing cognitive load and improving task performance.

#### 4.6 Discussion of Findings

##### Implications

The research results of this study have profound implications for the design of intelligent e learning systems in the future. Such systems can dynamically customize learning experiences by incorporating context-aware technologies, which will personalize the learning experience based on the cognitive state and the engagement levels of the learner. This dynamic flexibility allows learners to be neither overloaded nor underloaded, and their cognitive load is maximized with better knowledge acquisition and engagement. Consequently, the learners are likely to retain information, remain motivated, and perform better on tasks that demand a high cognitive skills level.

##### Limitations

In spite of the good results, there are some limitations that must be considered in further studies. To begin with, scalability is an issue, as the capacity of the system to serve larger and more heterogeneous classes of learners, including those of massive open online courses (MOOCs) or group-based learning

platforms, is yet to be tested. In addition, in more complex learning environments or larger data sets, the dynamic adjustment of learning tasks that requires real-time data processing can be an issue and might affect the system efficiency and responsiveness. These drawbacks should be resolved to make it more generalized and consistent in performance.

## 5 Conclusion

This research proves the context-aware cognitive load reduction model to be effective in improving learning. The model was able to decrease the cognitive load by 20% and enhance the performance by 15% of the learners, especially those who were involved in high cognitive load. Better engagement of the learners, less fatigue, and higher efficiency in task completion were achieved through the real-time adaptations to the complexity of the tasks and also through the adaptive feedback. These results indicate that context-awareness in e-learning systems can very easily make the learning process more productive by modifying the cognitive processes of learners.

The scalability of the model to larger, more diverse populations of learners, including massive open online courses, could be the subject of future research. Furthermore, the combination of multimodal data sources, including emotion recognition or neurofeedback, which will contribute to the real-time adaptability, should be further researched. The future area of interest to explore the application of the model within group-based learning settings may also be useful in gaining a glimpse of its applicability elsewhere. Lastly, the sustainability of cognitive load reduction in long-term learning would be desirable in terms of its enduring influence on the performance and retention of the learners.

## References

- [1] Alzahrani, A., Adnan, M., Aljohani, M., Alarood, A. A., & Uddin, M. I. (2022). Memory Load and Performance-based Adaptive Smartphone E-learning Framework for E-commerce Applications in Online Learning. *Journal of Internet Technology*, 23(6), 1353-1365.
- [2] Benabbes, K., Housni, K., Zellou, A., Hmedna, B., & El Mezouary, A. (2023). Context and Learning Style Aware Recommender System for Improving the E-Learning Environment. *Int. J. Emerg. Technol. Learn.*, 18(9), 180-202. <https://doi.org/10.3991/ijet.v18i09.38361>
- [3] Bernasconi, E., Redavid, D., & Ferilli, S. (2025). Enhancing personalised learning with a context-aware intelligent question-answering system and automated frequently asked question generation. *Electronics*, 14(7), 1481. <https://doi.org/10.3390/electronics14071481>
- [4] Borgen, K. B., Ropp, T. D., & Weldon, W. T. (2021). Assessment of augmented reality technology's impact on speed of learning and task performance in aeronautical engineering technology education. *The International Journal of Aerospace Psychology*, 31(3), 219-229.
- [5] Brinda, B. M. (2025). Assistive Intelligent Communication Models for Cognitive-Aware Digital Learning Systems. *Journal of Intelligent Assistive Communication Technologies*, 89-95.
- [6] Btia, J., Kolba, M., Fatem, B. F., & Abbas, M. (2025). Secure Context-Aware Learning Platforms with Cognitive Adaptation Mechanisms. *Transactions on Internet Security, Cloud Services, and Distributed Applications*, 53-59.
- [7] David, G., Mdodo, K. L., & Kuma, R. (2025). Context-Sensitive Communication Frameworks for Intelligent Learning Systems. *Transactions on Secure Communication Networks and Protocol Engineering*, 56-64.
- [8] Erradi, Y., Aammou, S., & Erradi, O. (2025, June). Enhancing E-Learning Experiences Through Cognitive Science: Integrating Models for Effective Learning Environments. In *E-Learning and Smart Engineering Systems (ELSES 2024)* (pp. 605-619). Atlantis Press.

- [9] Gumbheer, C. P., Khedo, K. K., & Bungaleea, A. (2022). Personalized and adaptive context-aware mobile learning: review, challenges and future directions. *Education and Information Technologies*, 27(6), 7491-7517. <https://doi.org/10.1007/s10639-022-10942-8>
- [10] Gunasekaran, P., & Subbaraman, B. (2025). Enhancing context-aware personalized learning: A comparative study of traditional and emotion-aware ML algorithms. *E-Learning and Digital Media*, 20427530251368375.
- [11] Gupta, S., Kumar, P., & Tekchandani, R. (2024). Artificial intelligence based cognitive state prediction in an e-learning environment using multimodal data. *Multimedia Tools and Applications*, 83(24), 64467-64498. <https://doi.org/10.1007/s11042-023-18021-x>
- [12] Herbig, N., Düwel, T., Helali, M., Eckhart, L., Schuck, P., Choudhury, S., & Krüger, A. (2020, July). Investigating multi-modal measures for cognitive load detection in e-learning. In *Proceedings of the 28th ACM conference on user modeling, adaptation and personalization* (pp. 88-97).
- [13] Hsu, K. C., Barrett, N. E., & Liu, G. Z. (2025). English for tourism and AR-assisted context-aware ubiquitous learning: a preliminary design-based research study. *Computer Assisted Language Learning*, 38(3), 544-568.
- [14] Ismail, L., & Ahmad, M. (2025). Signal-Based Cognitive State Analysis for Adaptive E-Learning Environments. *National Journal of Signal and Image Processing*, 1(4), 67-75.
- [15] Jalaluddin, M. M., & Alaudeen, A. H. (2025, November). AI-Driven Personalized Learning Ecosystem for Smart Universities Using Cognitive and Context-Aware Techniques with Personalized Learning Adaptation Algorithm. In *2025 International Conference on Electrical Engineering and Informatics (ICEEI)* (pp. 1-8). IEEE. <https://doi.org/10.1109/ICEEI68459.2025.11330781>
- [16] Kosrane, M., & Gharzouli, M. (2023). Toward a Context-Aware Course-Planning Model in Pervasive Learning Environments. *International Journal of Emerging Technologies in Learning*, 18(15), 36-51. <https://doi.org/10.3991/ijet.v18i15.40601>
- [17] Kristianingsih, F. X. D., & Maharani, R. (2025). Artificial intelligence in adaptive education: a systematic review of techniques for personalized learning. *Discover Education*, 4(1), 458. <https://doi.org/10.1007/s44217-025-00908-6>
- [18] Latha B. (2024). Intelligent Data-Driven Frameworks for Learner Engagement Optimization in E-Learning Platforms. *Journal of Scalable Data Engineering and Intelligent Computing*, 1(1), 19-27.
- [19] Murtaza, M., Ahmed, Y., Shamsi, J. A., Sherwani, F., & Usman, M. (2022). AI-based personalized e-learning systems: Issues, challenges, and solutions. *IEEE access*, 10, 81323-81342. <https://doi.org/10.1109/ACCESS.2022.3193938>
- [20] Nilsson, E. J., Bårgman, J., Ljung Aust, M., Matthews, G., & Svanberg, B. (2022). Let complexity bring clarity: A multidimensional assessment of cognitive load using physiological measures. *Frontiers in neuroergonomics*, 3, 787295. <https://doi.org/10.3389/fnrgo.2022.787295>
- [21] Onwuka, I. E., Olumide, A. S., Catherine, A. O., & Makinde, A. I. (2023). Modeling of an adaptive e-learning system for improved learning performance. *International Journal of Computer Applications (0975 – 8887)*, 185(13), 8-19.
- [22] Spaho, E. (2025). *A Dynamic Model for Personalized E-Learning Using Internet of Things* (Doctoral dissertation, Epoka University, FAE, 2025-04-28).
- [23] Wang, R., Chen, L., & Ayesha, A. (2023). Multimodal motivation modelling and computing towards motivationally intelligent E-learning systems. *CCF Transactions on Pervasive Computing and Interaction*, 5(1), 64-81. <https://doi.org/10.1007/s42486-022-00107-4>
- [24] Wei, H., Lv, J., & Slowik, A. (2025). 6G-enhanced context-aware systems in adaptive ubiquitous learning environments for music education via edge intelligence. *International Journal of Sensor Networks*, 47(4), 214-230.

## Authors Biography



**Luiza Tursunova** is a Lecturer in the Department of Mathematics and Information Technologies in Education at Shakhrisabz State Pedagogical Institute, Shakhrisabz, Uzbekistan. Her academic interests focus on mathematics education, information technologies, and innovative teaching methodologies. She is actively involved in teaching, curriculum support, and the integration of digital tools into the learning process. Her work emphasizes technology-enhanced education and student-centered instructional practices. Luiza Tursunova contributes to academic and research activities aimed at improving the quality of education and teacher training.



**Nasiba Murtazayeva** is a Teacher at Samarqand State Medical University, Samarkand, Uzbekistan. Her academic interests focus on medical education, information management, and the application of modern information technologies in healthcare learning environments. She is actively involved in teaching and supporting the effective use of digital resources in academic settings. Her work emphasizes technology-assisted learning and the organization of medical information for educational purposes. Nasiba Murtazayeva contributes to academic activities aimed at strengthening information management and digital literacy in medical education.



**Munisa Nurmurodova** is a Lecturer at Bukhara State Pedagogical Institute, Bukhara, Uzbekistan. Her academic interests focus on education, pedagogy, and modern teaching methodologies in higher education. She is actively involved in teaching, student mentoring, and curriculum development activities. Her work emphasizes innovative and learner-centered approaches to enhance educational outcomes. Munisa Nurmurodova contributes to academic and research initiatives aimed at strengthening teacher education and improving the quality of learning.



**Dilnoza Umorova** is affiliated with Urgench State Pedagogical Institute, Khorezm, Uzbekistan. Her academic interests focus on pedagogy, education, and contemporary teaching practices in higher education. She is involved in academic and educational activities that support effective teaching and student learning. Her work emphasizes innovative instructional approaches and the integration of modern educational methods. Dilnoza Umorova contributes to scholarly and institutional initiatives aimed at improving the quality of teacher education.



**Madina Kholova** is affiliated with the Department of Information Technology at Bukhara State Medical Institute named after Abu Ali ibn Sina, Bukhara, Uzbekistan. Her academic interests focus on information technology, digital systems, and the application of modern technologies in medical education. She is involved in academic and technical activities that support technology-enhanced learning and information management. Her work emphasizes the integration of IT solutions to improve educational and research processes. Madina Kholova contributes to institutional and academic initiatives aimed at strengthening digital transformation in healthcare education.



**Rano Narbekova** is a Senior Teacher at Jizzakh State Pedagogical University, Jizzakh, Uzbekistan. Her academic work focuses on education, pedagogy, and modern teaching methodologies in higher education. She is actively involved in teaching, student mentoring, and curriculum support activities. Her interests include innovative and student-centered instructional approaches to enhance learning outcomes. Rano Narbekova contributes to academic initiatives aimed at strengthening teacher education and improving educational quality.



**Saboxat Kabulova** is a Lecturer at Ma'mun University, Khiva, Uzbekistan. Her academic interests focus on higher education, pedagogy, and contemporary teaching methodologies. She is actively involved in teaching, student mentoring, and academic development activities. Her work emphasizes innovative and learner-centered approaches to enhance educational effectiveness. Saboxat Kabulova contributes to scholarly and institutional initiatives aimed at improving the quality of education and academic practice.